



Starting from Winter 2022-2023

A true and authentic beach getaway is within your fingertips at Sandos Playacar. Travel to an endless white sand beach in Playa del Carmen, Mexico. Dip your toes into the white sand, and then go for a swim in the enchanting turquoise waters of the Caribbean Sea. Then start melting your troubles away with the all-inclusive perks housed in this fun-loving Riviera Maya resort.

Through the All Playa Experience, each guest, no matter their age, can enjoy activities, entertainment during the day and the night. If you've been looking for a way to make a splash, plunge into the resort's family pool section boasted with an infinity pool, snack bar, and waterpark, all situated just steps away from the beach. The Kids Club has supervised games and crafts, while teens will love the arcade and video games at the Lite Teen Club.

For a fun-filled grownup getaway, book your stay in the Select Club Adults Only section (ages 18+), with its own pool, exclusive breakfast buffet, and access to upgraded amenities.

When you're feeling hungry, you can chow down with the wide variety of restaurants like the Cupcake Café, Chayita Mexican restaurant with made-to-order tacos, and endless options of à la carte international cuisine. In the evenings, head to the Gran Plaza for cocktails and a show under the stars.



SELECT CLUB ADULTS ONLY SECTION 18+.

This exclusive adults only area is located close to the beach and offers optimal privacy from the rest of the resort.

With 2 room categories:

SANDOS PLAYACAR – Select Club Section: SELECT SUPERIOR ADULTS ONLY 18+	Description: 244 Select Superior Adults Only 18+ rooms close to the beach and the Caribbean Sea
Select Superior Adults Only 18+ 244 rooms (18 + years)	Two double beds or one King size bed & sitting area, Air Conditioning, Plasma TV, Phone, Safe, iron & ironing board. Private Bathroom with shower, Hair dryer & vanity mirror. Bathrobes and slippers. Mini Bar with mineral water, soft drinks and beer, Coffee Making facilities. Water dispenser. Balcony / Terrace, ceiling fan, Garden or Pool view. 24 hrs. Room Service. Bottle of sparkling wine and fruit plate upon arrival.
Maximum Capacity	3 Adults (minimum age: 18 years)

SANDOS PLAYACAR– SELECT CLUB SECTION - SELECT OCEAN FRONT ADULTS ONLY 18+	Description: 45 Select Ocean Front Adults Only 18+ rooms
Select Ocean Front Adults Only 18+ 45 rooms (18+ years)	King Size bed or 2 double beds, air conditioning, satellite Plasma TV, phone, safe, Radio / alarm clock, iron and ironing board. Private bathroom with shower, hair dryer, vanity mirror, bathrobes and slippers. Mini bar, Coffee making facilities. Water dispenser. Terrace or balcony with partial views of the ocean, ceiling fan. 24hr room service. Bottle of sparkling wine and fruit plate upon arrival.
Maximum Capacity	2 Adults (minimum age: 18 years)

Select Club Adults Only Section services:

- Swimming Pool for adults with lounge chairs and waiter service around the pool
- Pool Bar
- Pool concierge
- Select Club Adults Only Breakfast Buffet
- Access to all services and facilities of the Sandos Playacar

The Select Club Adults Only section has 2 Premium Clubs that offer selective services such as:

- Concierge service
- Premium liquor bar
- Healthy bar
- Canapés and coffee service
- Living room with TV
- WiFi included

As a guest of this section you will have exclusive access to a dedicated beach area which offers:

- Hammocks and beach chairs
- Beach Bar
- Waiter service

HACIENDA SECTION

Surrounded by lush flora that re-creates the ambiance of a Mexican Village. Haciendas are a perfect choice for those who wish for a more quiet stay in a unique and private setting in Playa del Carmen.

SANDOS PLAYACAR - HACIENDA SECTION	Description: Each building has a shared open air swimming pool and Jacuzzi.
Hacienda Junior Suite 20 rooms	Spacious Junior Suite with two double beds or one king size bed, integrated living room area with a sofa bed, balcony or terrace overlooking the lush tropical vegetation, private bathroom with shower, bench for added comfort, hair dryer, bathrobes and slippers. Air conditioning, satellite TV, telephone. Mini Bar with mineral water, soft drinks, beer. Water dispenser. 24 hours room service. Safety box.
Maximum Occupancy	5 People (minimum 1 responsible adult, any combination of adults, teens or children)

SANDOS PLAYACAR - ROYAL ELITE HACIENDA SECTION	Description: Each building has a shared outdoor swimming pool and Jacuzzi surrounded by lush vegetation.
Royal Elite One Bedroom Suite 35 rooms	783.61 ft ² / 73m ² Spacious one bedroom suites, with a separate living room and dining room table with king size beds, integrated living room area with a sofa bed, elegant modern rattan furniture on balcony or terrace, overlooking the lush tropical flora, luxury private bathrooms with shower, deluxe bath amenities, hair dryer, in suite Jacuzzi, bathrobes and slippers, 24hrs room service, coffee maker, iron, ironing board, air conditioning, 42" Plasma satellite TV, telephone, Mini Bar with mineral water, soft drinks, beer. Water dispenser. Safety box. Option of adjoining rooms for families (subject to availability).
Maximum Occupancy	5 People (minimum 1 responsible adult, any combination of adults, teens or children)

RIVIERA FAMILY SECTION

390 spacious junior suites with two double beds or one King Size bed await you at Sandos Playacar Beach Resort. Connecting rooms are available upon request and subject to availability. In the Junior Suites with hydro massage tub, when you're ready to call it a day but still enjoy the outdoors, step out onto your private balcony or terrace overlooking the exuberant native flora or the pool.

SANDOS PLAYACAR - RIVIERA FAMILY SECTION	Description: Spacious Junior Suites one king size bed and a bunk bed for 3.
Riviera Family King Junior Suite 193 rooms	King size bed and bunk bed for 3, sitting area, Air Conditioning, Plasma tv, Phone. Safe, iron & ironing board, alarm clock. Private Bathroom with shower & separated hydro massage tub, Hair dryer & vanity mirror. Bathrobes and slippers. Mini Bar with mineral water, soft drinks and beer. Water dispenser. Coffee making facilities. Balcony / Terrace, ceiling fan, Garden or Pool view. 24 hrs. Room Service. Option of adjoining rooms for families (subject to availability).
Maximum Capacity	5 People (minimum 1 responsible adult, any combination of adults, teens or children)

Section: SANDOS PLAYACAR RIVIERA FAMILY SECTION	Description: Spacious Junior Suites
Riviera Family Queen Junior Suite 197 rooms	Two queen size beds and double sofa bed, Air Conditioning, Plasma tv, Phone. Safe, iron & iron board, alarm clock. Private Bathroom with shower & separated hydro massage tub, Hair dryer & vanity mirror, bathrobes and slippers. Mini Bar with mineral water, soft drinks and beer. Water dispenser. Coffee making facilities. Balcony / Terrace, ceiling fan, Garden or Pool view. 24 hrs. Room Service. Option of adjoining rooms for families (subject to availability).
Maximum Capacity	5 People (minimum 1 responsible adult, any combination of adults, teens or children)

FACILITIES FOR EVERYONE:

Restaurants & Bars	Schedule
<u>Festival Grand Buffet</u> Main Restaurant	Breakfast: 7:00 – 11:00 Hrs. Lunch: 12:30 – 16:00 Hrs. Dinner: 18:00 – 23:00 Hrs.
<u>Riviera Grand Buffet</u> Breakfast buffet	Breakfast: 07:00 – 11:00 Hrs
<u>Pool Bar Select Club Adults Only</u> Pool Bar	Drinks: 10:00 – 18:00 Hrs.
“Riviera Blue” Pool Snack Bar	Drinks: 10:00 – 18:00 Hrs. Lunch: 12:30 - : 16:00 Hrs.
Il Piemonte A la carte	Italian restaurant Dinner: 18.00 – 23.00 Hrs.
Asiana Restaurant A la carte	Oriental Restaurant Dinner: 18:00 – 23.00hrs.
El Gaucho Restaurant A la carte	Argentinian Steak House Dinner: 18:00 – 23:00 Hrs.
Fogo de Janeiro Restaurant-	Brazilian Rodizio Restaurant Dinner: 18:00 – 23:00 Hrs.
Le Gourmet A la carte	French Cuisine Dinner: 18:00 – 23:00 Hrs.
Blue Moon	Snacks during the day: 10:00 – 17:00 Hrs.
Crêperie	Crêperie 17:00 – 23:00 Hrs.
Lite Teen Club	Teen Club (13-17 years) 12 :00 – 00:00 Hrs.
Lobby Bar Riviera	Bar: 08:00 – 24:00 Hrs.
Swim-up Bar	Swim up bar: 10:00 – 18:00 Hrs.
La Mision Disco	Disco (18+ years) 23:00 – 02:00 Hrs.
Cupcake Cafe	08:00 – 23:00 Hrs.
La Bambola Bar	17:00 – 02:00 Hrs.
Chayita	Mexican Grill, specializing in burritos, tacos and salads. 17:00 – 23:00 Hrs.
Gourmex	Mexican Cuisine Dinner 18:00 – 23:00 Hrs.
Ocean Front Snack	Breakfast Select Club Adults Only : 7:00 – 11:00 Hrs. Lunch: 12:30 – 16:00 Hrs. Bar: 10:00 – 18:00 Hrs.

FACILITIES:

- 819 Rooms and Suites
- 6 dinner a la carte restaurants, 1 Mexican grill, 1 poolside snack bar and 1 buffet
- 2 Snack – Bars
- 10 Bars
- 2 Swim - up bars
- Cupcake Cafe
- 10 Pools in the complex, including 1 exclusively for Select Club Adults Only Section & 5 for children
- 2 Water Parks with 5 slides (** height restriction of 1.10m / 3 feet 7 inches applies)
- 2 Tennis courts with evening floodlights & equipment (proper sports attire required, previous reservation)
- Water Sports Center with: Diving (Free pool demo, once per stay) Snorkeling equipment (1 hour per day), sailing* and kayaks (equipment included) * (*lessons not included, insurance fee applies).
- Disco (exclusive for 18 years or older)
- Weddings and events (an extra charge applies)
- Main Plaza for entertainment with: Stage with performances, live music
- Internal shuttle service
- WiFi access in designated public areas of the Resort.
- Supervised Kids Club from 10.00 am to 10.00 pm, 2 children's pools, Puppet Theater, playground area, play station, tree club house, crafts, t-v, children's movie and sporting activities, ages 4-12
- Mini Eco Park
- Teen's Club for teenagers from 13 to 17 years old, open from 12:00 until 00:00 hrs
- Miniature Golf with equipment included
- Sauna, Jacuzzi, thermal areas, Turkish bath. (exclusively for guests over 18 years)**
- Spacious Gymnasium with Life Fitness equipment (Exclusively for guests over 18 years)
- Spa Kids with select treatments (all children must be accompanied by a responsible adult)
- Tour desk**
- Car Rental**
- Shopping area**
- Photo shop **
- Medical service**
- Complete Spa with 22 cabins for massages, facial and body treatments. (exclusively for guests over 18 years)**
- Temazcal Experience (Sweat Lodge) an ancient ritual to heal body and soul**
- Beauty Shop**

**Additional Cost.

“ALL INCLUSIVE” SERVICE

- “All Playa Experience”
- Mini golf including equipment
- Kid’s Club (4-12 years) open from 10:00 a.m. until 10:00 p.m. with a special activities program under the supervision of our professionals
- Teen’s Lite Club (13-17 years) open from 12:00 p.m. until 12:00 a.m. with arcade games, mocktail bar, dance floor
- All meals, (Buffet Breakfast, lunch Buffet, Dinner buffet or a la Carte) Snacks at Pool restaurants.
- Unlimited national drinks, soft drinks, national and international wine and cocktails from 08.00 am until 02.00 am, including the disco (18+) during its hours of operation.
- 24-hour room service included
- Tennis (unlimited use of courts during hours of operation and with prior reservation) Includes equipment (balls and rackets), proper sports attire and shoes required.
- Water Sports Center with Diving (free pool demo, once per stay) Snorkeling equipment (1 hour per day), Sailing* & Kayaks* (*lessons not included, insurance fee applies)
- Gym: use of exercise equipment and sauna. (18+ years)
- Games room: billiards, ping pong, backgammon, chess, dominoes and cards
- Daily activities program: Aerobics classes, stretching and beach activities. Pool games and water aerobics. Water basketball. Bicycle tours during the day. Zumba.
- Evening entertainment: Shows and theme nights at the Plaza (bar open from 05:00 p.m. am until 02:00 a.m.)
- No cover at the disco (18+ years).
- Full Schedule for activities with our Entertainment and Sports Equipment.
- Taxes and gratuities included
- An environmental sanitation fee to be paid upon check in.

Other activities (at an extra cost)

- Sport Fishing
- Dive and snorkel Trips
- Excursions: Archaeological Sites Tulum, Coba, Chichen Itza, Ecological Park Xcaret, Xel-Ha, and others.
- Motorized water sports.
- Babysitting Service
- Golf (nearby)
- Wedding and events