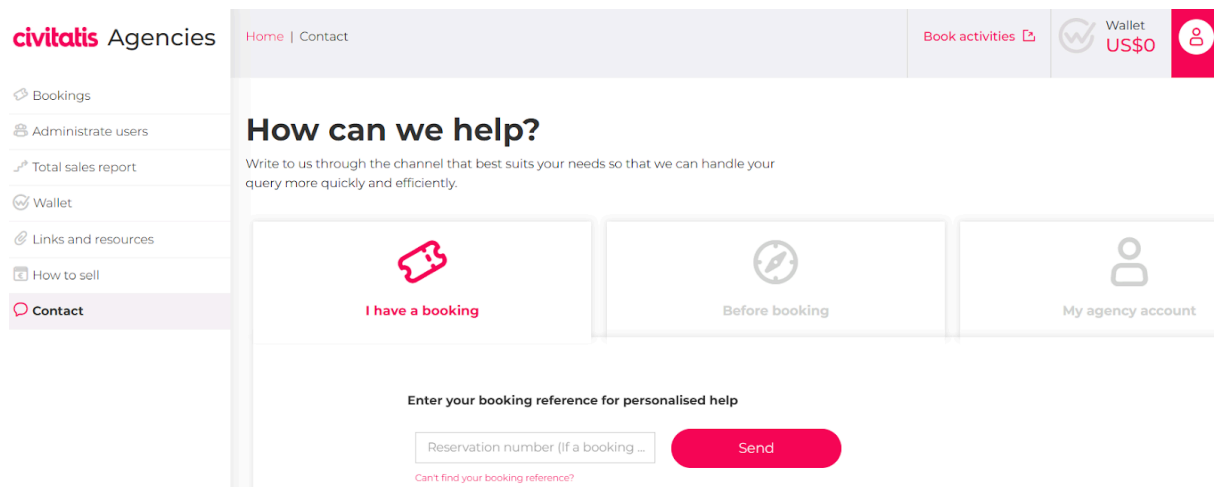


Contact Information


In the panel there is the option **Contact**, **Civitatis** offers different ways to be in contact with the Travel Agent.

- I have a booking: if the Travel Agent needs to contact the provider of the transfer, tour, etc., or to contact Customer Service.
- Before booking: if the Travel Agent needs more information about an activity or has any doubt.
- My Agency Account: if the Travel Agent needs support with something related with their account/profile.



Civitatis Customer Service works 24/7

Other customer service channels

 **Whatsapp** (only messages)
7 days a week: 24 Hours

Contact phone number (English and Spanish)
7 days a week: 00:00 to 23:59 UTC/GMT +1 hour
Spain: **+34 91 078 25 32**