



Every time you send clients off on their **dream vacation**, you're a step closer to one of your own.

2024 AVA RESORT CANCUN POINT SYSTEM - US

Amped Levels	Number of Rooms Booked & Traveled	Booking Window	Booking Window for Room Upgrades	RnR Point Redemption Breakdown January 5 - December 15
Silver	5 - 15	60 days in advance	30 days in advance	2 points per night for lead-in category
Gold	16 - 29	75 days in advance	60 days in advance	2 points per night for lead-in category
Platinum	30 - 75	90 days in advance	60 days in advance	2 points per night for lead-in category
Double Platinum	76 - 150	90 days in advance	60 days in advance	2 points per night for lead-in category
Triple Platinum	151 - 250	90 days in advance	60 days in advance	2 points per night for lead-in category
Diamond	251 - 499	90 days in advance	60 days in advance	2 points per night for lead-in category
Black Diamond	500 +	90 days in advance	60 days in advance	2 points per night for lead-in category

Blackout Dates include: Easter, Memorial Day, Independence Day, Labor Day, Thanksgiving, Christmas and New Years. *Subject to point validity.

Ready to book? Redeem your nights at allinagents.com

THE RULES ARE SIMPLE

How does RnR work?

- Points expire one (1) year after the client Check-Out date.
- Agents must redeem and travel before points expire.
- Open to travel agents in the U.S. and Canada, 18 years or older, with a valid IATA/CLIA/TRUE (must provide proof).
- **Point Redemption System: Two (2) Ava Resort Cancun points are required per one (1) night stay at Ava Resort Cancun (2:1).**
- Point Redemption System Between Hotels: Two (2) UNICO 20th 87th points are required per one (1) night stay at Ava Resort Cancun (2:1). Six (6) AI-Hard Rock Hotel points are required per one (1) night stay at Ava Resort Cancun (6:1).
- NO conversion of points allowed to or from Nobu Hotel Los Cabos.
- RnR redemption does not qualify for any bookings made to Eden Roc Miami Beach, Nobu Hotel Miami Beach, or Nobu Hotel Chicago.
- Qualifying client reservations can be reserved directly through AIC Hotel Group or with any preferred travel provider.
- Client travel must be completed before the Travel Agent may redeem the RnR points.
- RnR Redemption must have a minimum length of stay of 3 nights and a maximum of 7 consecutive nights per hotel.
- Travel Agent's discounts: 15% off of select Spa services and 15% off of F&B (Exclusions may apply).

How many points do I receive per contracted group?

- Contracted Groups may earn **up to four (4) points** (based on room type) **per room with a maximum of twenty-eight (28) total points for the group.**

What are the fees according to my level?

- **Processing fee of \$29** will apply to Silver Amped Level agents.
- **Processing fee will be waived** for Amped Levels Gold and above.
- Agents may transfer points to another agent currently registered on our agent program AllInAgents for an additional fee of \$149.
- RnR rate of \$45 per person, per night applies for **Silver, Gold, and Platinum** Amped Levels.
- RnR rate of \$35 per person, per night applies for **Double Platinum, Triple Platinum, Diamond and Black Diamond** Amped Levels.

- Agents may extend up to 25 of their expiring points with a non-refundable point extension fee of \$149 for 3 months, \$249 for 6 months, and \$349 for 9 months. Must be requested at least three business days before their date of expiration.
- One (1) additional room is allowed for all Amped levels for a travel agent rate.
- One (1) additional room is allowed at an RnR rate of \$45 per person, per night with a transfer fee of \$149 for **Silver** and **Gold** Amped levels.
- One (1) additional room is allowed at an RnR rate of \$45 per person, per night for **Platinum** and **Double Platinum** Amped Levels.
- Two (2) additional rooms allowed at an RnR rate of \$45 per person, per night for **Triple Platinum, Diamond, and Black Diamond** Amped levels.

All rooms booked under RnR have a capacity of 4 guests, with a maximum of 3 adults per room.

What are the Terms & Conditions?

- To redeem nights, agents must request directly through allinagents.com. (Redemptions are based on availability).
- Requests may be submitted starting **60 days** prior to agent's preferred travel dates for **Amped Silver Levels.**
- Requests may be submitted starting **75 days** prior to agent's preferred travel dates for **Amped Gold Levels.**
- Requests may be submitted starting **90 days** prior to agent's preferred travel dates for **Amped Platinum - Black Diamond Levels.**
- Additional Room(s) for **Double Platinum - Black Diamond**: set booking window of 90 days in advance.
- Blackout dates apply, including special events and holidays (Easter, Memorial Day, Independence Day, Labor Day, Thanksgiving, Christmas and New Years).
- AIC Hotel Group reserves the right to relocate any confirmed RnR reservation to an alternate hotel within the AIC Hotel Group chain or alternate dates, based on the occupancy and availability of each property.
- This program does not include air arrangements. This program is not combinable with other promotions.
- The AIC Hotel Group reserves the right to alter or withdraw this program at any time.
- Cancellations must be made at least 3 business days prior to arrival date. No shows or cancellations made with less than 72 hours notice will forfeit their RnR points.