

Sandos Caracol Eco Resort opens doors to Mexico's hidden wonders, nestled in the lush Riviera Maya jungle. Unveiling a world of animals, mangroves, cenotes, and captivating phenomena, dive into crystal-clear cenotes and drift along mangrove rivers with fish below and monkeys above for ultimate tranquility. The 29-slide waterpark, amid natural fauna, promises family fun. Each evening, traditional Mayan ceremonies revive the region's cultural heritage through unique performances.

For adults seeking exclusivity, the Select Club Adults Only Section grants access to a private pool and beach area, an exclusive restaurant for breakfast and lunch, and upgraded amenities. The All Nature Experience offers a daily eco-activity program connecting you with the resort's beauty, promoting mind-body-soul harmony. At Sandos Caracol Eco Resort, immerse yourself in Mexico's natural treasures, creating unforgettable memories.

KEY FACTS

- Beach front location
- Family-friendly accommodation options that can sleep up to 5
- Family pool & beach areas
- Free Wifi
- Spa & Fitness Center

- Adults-only Select Club offers exclusive areas, including a beachfront club, private check-in, and an adult's pool.
- Aquapark for children, teens, and adults
- A wide array of eco-activities
- Traditional Mayan performances
- Minibars & 24-hour in-room dining
- Kids Club
- 7 restaurants
- 8 bars & lounges
- 2 snack bars

ALL-INCLUSIVE FEATURES

- All Nature Experience features daily eco and cultural activities within the jungle.
- All meals (Buffet Breakfast, Lunch Buffet, Dinner buffet, or a la Carte) and various snack bars during the day.
- Unlimited beverages, soft drinks, national and international wine, and cocktails from 08:00 am to 12:00 am.
- 24-hour in-room dining for breakfast, lunch, dinner, and everything in between (Does not include alcoholic beverages).
- Tennis court equipped with evening lights & equipment (proper sports clothes & reservations required) (Schedule 9:00 a.m. - 08:00 p.m.).

- Water sports center with SCUBA Diving (Free demo in the pool, once per stay). Snorkel Equipment (ID is required) (1 hour per day). Sailing and Kayaks (Lessons not included). All activities have a safety fee.
- Spacious Gymnasium with Life Fitness equipment (Exclusively for guests over 18 years).
- Daily program of activities: Aerobics classes, stretching, and beach activities. Pool games and water aerobics. Water basketball. Bike tours during the day. Plus, there are daily live performances at night.
- Supervised kids' club with various games, activities, crafts, a petting zoo, and more. From 10:00 a.m. to 8:00 p.m., for ages 4-10 years, Maximum 4 hours per day.
- Teens Activities, ages 13-17, with the assistance of our animation and sports team: music, pool tables, table tennis, beach soccer, etc.
- Night entertainment, shows, and theme nights in the theater.
- A full program of activities with our Entertainment and Sports team.
- Taxes and gratuities included.

PROPERTY OVERVIEW | Things to do:

ACTIVITIES

- Sports activities: tennis, volleyball, paddleboarding, kayaking, and more
- Eco activities: Swimming in a crystal clear cenote, snorkeling in a mangrove river, bike rides through the jungle, planting trees, and more
- Entertainment Activities: Kids Club, Teens Club, all-ages waterpark, performances in the theater, a petting zoo, and theme parties

POOLS

- 3 swimming pools: 1 exclusive for Select Club Adults Only 18 + guests, 1 chillout pool, 1 activities pool with a separate children's area
- Grand Waterpark: 29 slides for all ages ranging from adrenalin-pumping kamikaze slides and medium-sized body slides to slow, child-friendly slides. Plus, a splash pool for our younger guests

SPA (18+)

INCLUDED:Fully Equipped gym

EXTRA COST:

- Massages, body treatments, and facials
- Treatment areas within the spa plus within nature
- Beauty salon
- Temazcal

SPA KIDS

- (Accompanied by an adult, +18 years old)
- 3 treatments
- 4 special packages

CUISINE AND COCKTAILS

- La Laguna International buffet
- La Toscana Italian specials à la carte
- Las Máscaras Mexican buffet
- La Riviera Mediterranean specials à la carte
- Fogo do Brazil Brazilian Rodizio specials à la carte
- El Templo Japanese Teppanyaki**

- Los Lirios Steakhouse and fish club specials à la carte
- Salvia À la carte snack bar
- L'Elefant Cocktail & lobby bar
- El Manglar SportsBar
- La Tortuga Pool bar
- Sirena Poolside bar
- Iguana Poolside bar
- Theater Bar Theater bar
- Beach Bar Beach Bar
- Los Lirios Disco bar(18+)

EXPLORE*

- Nearby golf course
- Eco-archaeologist & Adventure packages
- Tulum & Coba
- Riviera Maya's best attractions nearby
- 5th Ave. Playa del Carmen
- Various local excursions
- Fishing tours, scuba diving, & snorkeling
 *Fees apply
 - ** Requires previous reservation



ACCOMMODATIONS

SIGNATURE ECO COLLECTION FAMILY SECTION

Discover the embodiment of family-friendly all-inclusive getaways within the new Signature Eco Collection rooms at Sandos Caracol Eco Resort. With 630 rooms nestled in the heart of the Family Section, these meticulously designed accommodations are a sanctuary of comfort, relaxation, and convenience, ensuring a seamless and enjoyable vacation for you and your loved ones in the midst of a tropical paradise.

Immerse yourself in the serene ambiance of the jungle-inspired decor, where every element is thoughtfully selected to create a tranquil haven for you and your family. The generously proportioned, plush beds guarantee restful nights, leaving you refreshed and energized, prepared to embrace the exciting adventures that await you at Sandos Caracol Eco Resort.

ALL ROOMS & SUITES INCLUDE:

- Wifi in the room
- Purified water dispenser
- In-room safe (laptop compatible)
- Minibar (with selected drinks)
- 24-hour in-room dining
- Makeup mirror
- Hairdryer
- Shower
- Iron and ironing board • Air conditioning (individual control)
- Bathrobes and slippers
- Balcony or Terrace

570 ECO FAMILY SUPERIOR ROOMS

Description: Spacious rooms with one king-size bed and a bunk bed for 2 children. Max. Capacity: Sleeps up to 4 people.

26 ECO FAMILY SUITES

Description: Spacious suites with 1 king-size bed and separate area with bunk bed for 3 children. The suites offer 2 showers, 2 sinks, and 2 bathrooms.

Max. Capacity: Sleeps up to 5 people.

34 ECO FAMILY PENTHOUSE SUITES

27 ROYAL ELITE SUPERIOR

41 ROYAL ELITE ONE BEDROOM

29 ROYAL ELITE PENTHOUSE

children or teens.

children or teens.

children or teens.

Description: Spacious penthouse suites with a master bedroom with 1 king-size bed and its own bathroom with a double sink and shower. Plus, a separate bedroom with a bunk bed for 3 children and its own bathroom.

Max. Capacity: Sleeps up to 5 people.

Description: 2 double beds or 1 king-size bed.

Max. Capacity: 3 adults or 2 adults & 2

Description: One bedroom with a king-size bed

and a living room with a double sofa bed.

Max. Capacity: 3 adults or 2 adults & 2

Description: One bedroom with a king-size

Max. Capacity: 3 adults or 2 adults & 2

bed, sofa bed, and a hydromassage tub.

ROYAL ELITE SECTION

Indulge in the ultimate blend of

proving that your commitment

to the environment can coexist

harmoniously with an exquisite,

world-class vacation experience.

Balcony or terrace

ALL ROOMS & SUITES INCLUDE

- In-room Wifi
- sustainability and opulence within the Royal Elite section at Sandos • Air conditioning with climate Caracol Eco Resort. These stunning control rooms offer an unparalleled fusion • Minibar of luxury and eco-friendliness,
 - Luxury linens & pillows
 - Internal water recycling system
 - Solar water heating system
 - Plush bathrobes

SELECT CLUB ADULTS ONLY | Exclusive Section for Adult Guests (18+)

When booking the Select Club Adults Only room at Sandos Caracol Eco Resort, adult guests have the chance to enjoy exclusive premium amenities and services. These include a completely private adult-only accommodations area with a pool, loungers, hot tub, and an exclusive restaurant for breakfast and lunch with international gourmet food options. Plus, this area boasts a private bar with poolside services. Around the hotel, Select Club Adults Only guests can also enjoy an exclusive air-conditioned bar with premium cocktails, sofas, and TVs. Finally, guests also have access to a private beach area with a beach club equipped with snacks, books, sofas, billiards, games, beach loungers, and Balinese beds on the beach.

EXCLUSIVE SELECT CLUB ADULTS-ONLY AREAS

- Exclusive pool area, hot tub, and a bar serving premium alcohol
- Exclusive adults-only beach area with sun loungers and Balinese beds.
- Upscale beach club with snacks, premium cocktails, billiards, books, and games
- Poolside restaurant with international cuisine that can be used exclusively by Select Club guests for breakfast & lunch
- A premium air-conditioned lounge with sofas, snacks, and premium liquor

SELECT CLUB ACCOMMODATIONS

- Balcony or Terrace
- Sitting area
- 24-hour room service
- In-room safe
- Bathrobes
- Iron and ironing board
- Hairdryer
- Telephone
- Air conditioning
- Coffee maker
- Water dispenser at room temperature
- Minibar
- Cable TV

146 SELECT CLUB ONLY SUPERIOR

Description: One king-size or 2 double beds Maximum Capacity: 2 adults.

52 SELECT CLUB ADULTS ONLY DELUXE

Description: One king-size bed and a sofa bed with a hydro massage tub in the room Maximum Capacity: 2 adults.

16 SELECT CLUB ADULTS ONLY PENTHOUSE

Description: Master bedroom with luxury furnishings, one king-size bed, separate living room with a sofa bed, and a large hydromassage tub on the terrace Maximum Capacity: 2 adults.

- 24-hour in-room dining • Laptop-size safe
 - iPod docking station
 - LED lighting system
 - 42" plasma TV with satellite

- Vanity mirror • Hairdryer
- Iron and ironing board

Magic Town

Spend the evening playing traditional games, indulging in food and Mexican music.





A celebration of Mexican traditions

Fire of life

Watch as the shaman and the warriors dance in the flames in an ancient and sacred ritual.



Reveal the secrets of the jungle! Sandos Caracol features the thrilling All-Nature Experience: our program of daily activities that allow you to live the magic found within our lush ecosystems.





