



**Valid starting from winter 2022-2023**

The wildest imaginations are unleashed as the hidden natural wonders of Mexico are discovered. Situated within the beautiful and lush jungle of the Riviera Maya, the animals, mangroves, cenotes, and natural phenomena are mesmerizing in every way. Swim in the crystal clear water cenotes or float along a mangrove river as fish swim below and monkeys swing above, releasing the mind and soul into complete tranquility. Thrilling fun is close as the grand 29 slide waterpark offers a whole new experience as the water zips down the slides with natural fauna surrounding the park. Nightly ceremonies tell traditional stories of the native Mayan culture through unique performances.

For adults (18+), you can enjoy an exciting adults-only getaway in the Select Club Adults Only Section with access to a private pool and beach area, an exclusive restaurant for breakfast and lunch, and upgraded amenities.

The hotel's All Nature Experience includes a daily program of thrilling eco-activities for the whole family that takes you on a journey throughout the resort, discovering both exciting activities and ones that help you connect with your mind, body, and soul. Take some time off your feet at the unique spa, as it takes traditional techniques, natural ingredients from around the region, and one-of-a-kind locations to perform a treatment of your choice!

**Sandos Caracol Eco Resort** offers 955 rooms, spread among 78 buildings with 3 levels each one: **Royal Elite** section, **Select Club Adults Only (18+)** section, **Family Section** that includes the new **Eco Collection**.

**Key facts for families:**

- **Water Park** with 29 fun slides and water games surrounded by water spouts for the whole family.
- **Eco Activities for Kids & Adults:** We focus on teaching our children & adults to live in harmony with nature, and to take care of the environment. We offer a variety of activities designed to help children interact with our native animals and plants
- **Kids Club** fully equipped with video games, jungle gym, trampoline, and a mini movie theatre, open from 10:00 am to 6:00 pm with fully supervised activities program such as: children's pool, games and arts & crafts and mini disco. For children 4 – 12 years old.
- **Teens Activities** for 13 to 17 years old with assistance of our animation and sports team. Music, pool tables, table tennis, foosball (table football), beach soccer, volleyball, 7 water slides, among others. Schedule times may vary according to weekly program

## I. FAMILY SECTION.

### Room description:

Hotel	Room Description
<b>SANDOS CARACOL ECO RESORT</b>	
<b>Standard Room</b> <b>238 rooms</b>	Two Queen Size beds or one King Size bed. Bathroom with shower, including hair dryer. Air conditioning, ceiling fan, cable T.V., telephone, iron and ironing board, minibar with sparkling water, soft drinks and beer (restocked every day), water dispenser, safety deposit box, balcony or terrace with Garden, Pool or Jungle view.
Maximum Capacity	<u>Maximum capacity: 4 people (minimum 1 responsible adult, any combination of adults, teens or children. Max of 3 adults per room.</u>

## II. SIGNATURE ECO COLLECTION

Our Signature Eco collection offer completely renovated rooms inside the family section.

SIGNATURE ECO COLLECTION	Amenities in the Signature Eco rooms
<b>ECO FAMILY SUPERIOR</b> <b>332 rooms</b> <ul style="list-style-type: none"><li>• 1 King size bed (74 in X 78 in)</li><li>• Bunk bed for 2 children (39 in X 74 in)</li><li>• Maximum capacity: 4 people (minimum 1 responsible adult, any combination of adults and up to 3 teens or children. Up to 4 adults)</li></ul>	<ul style="list-style-type: none"><li>• LED TV</li><li>• In-room Wi-Fi.</li><li>• Water dispenser.</li><li>• Safety deposit box large enough to hold a laptop.</li><li>• Minibar. Restocked daily.</li><li>• 24 hours room service.</li><li>• Hairdryer.</li><li>• Shower.</li><li>• Iron and ironing board.</li><li>• Individual air conditioning control.</li><li>• Bath robes and slippers.</li><li>• Balcony or terrace.</li></ul>
<b>ECO FAMILY SUITE</b> <b>26 rooms</b> <ul style="list-style-type: none"><li>• 1 King size bed (74 in X 78 in)</li><li>• Separate area with bunk bed for 3 children (1<sup>st</sup> bed 39 in X 74 in, and 2<sup>nd</sup> and 3<sup>rd</sup> bed 53 in X 74 in)</li><li>• 2 showers, 2 sinks and 2 WCs</li><li>• Kid's plunge pool on the balcony.</li><li>• Maximum capacity: 5 people (minimum 1 responsible adult, any combination of up to 4 adults and 3 teens or children)</li></ul>	
<b>ECO FAMILY PENTHOUSE</b> <b>34 rooms</b> <ul style="list-style-type: none"><li>• Master bedroom (36 sq m / 387 sq ft) with 1 king size (74 in X 78 in) bed, 50" LED TV, Bluetooth music network and its own bathroom with double sink, shower and WC</li><li>• Separate bedroom (28 sq m / 300 sq ft) with a bunk bed for 3 (1<sup>st</sup> bed 39 in X 74 in, and 2<sup>nd</sup> and 3<sup>rd</sup> bed 53 in X 74 in), a sofa, 50" LED TV and its own bathroom with sink, shower and WC</li><li>• Maximum capacity: 5 people (minimum 1 responsible adult, any combination of up to 4 adults and 3 teens or children)</li></ul>	



### III. Select Club Adults only (18+)

Enjoy the exclusive **Select Club, an Adults Only Section (18+)** within the Sandos Caracol Eco Resort. The **exclusive surroundings** create a relaxing environment, intended to provide a **romantic setting** for adult guests.

SELECT CLUB ADULTS ONLY 18+	In room amenities
<b>146 Select Club Adults Only Superior 18+</b> <ul style="list-style-type: none"> <li>• 1 King size or 2 double beds</li> <li>• Maximum occupancy: 3 adults</li> </ul>	<ul style="list-style-type: none"> <li>• Bottle of sparkling wine.</li> <li>• 42" Plasma TV</li> <li>• Hot &amp; cold water dispenser</li> <li>• Safety deposit box large enough to hold a laptop</li> <li>• Fully-stocked mini-bar (restocked every day)</li> <li>• 24-hour Room Service</li> <li>• Vanity mirror</li> <li>• Hair Dryer</li> <li>• Shower</li> <li>• Iron and ironing board</li> <li>• Individual air conditioning control</li> <li>• Bathrobes and slippers</li> <li>• Luxury linens and pillows</li> <li>• In room Wi-Fi</li> </ul>
<b>52 Select Club Adults Only Deluxe 18+</b> <ul style="list-style-type: none"> <li>• One king size bed and a sofa bed, with a hydro massage tub in the room.</li> <li>• Maximum occupancy: 3 adults</li> </ul>	
<b>16 Select Club Adults Only Penthouse 18+</b> <ul style="list-style-type: none"> <li>• Master bedroom with luxury furnishing, one king size bed, separate living room with a sofa bed, and a large hydro massage tub on the terrace.</li> <li>• Maximum occupancy: 3 adults</li> </ul>	

**This private area allows maximum privacy from the rest of the hotel and offers:**

- Check-in at exclusive Select Club Adults Only reception.
- Exclusive pool and Jacuzzi with luxury sun loungers and free Wi-Fi access in the pool area.
- An exclusive à la carte restaurant for breakfast and lunch with delicious gourmet dishes.

#### **Select Club Adults Only Ocean Front Club House:**

The exclusive Select Club Adults Only Ocean Front Club House allows you to enjoy the beach in an adult-only atmosphere, providing peace and quiet for maximum relaxation. The club house includes the following features:

- Concierge to make sure everything is perfect for your enjoyment
- Towel service
- Showers
- Premium liquor bar and snacks
- Selection of books and reading area
- Living room with TV and video games
- Pool table
- Free Wi-Fi access

**The beach area offers:**

- Hammocks
- Lounge chairs
- Bali beds
- Waiter service that is no more than a wave away to assure you don't have to leave your relaxing oasis on the beach for refreshments

#### **IV.ROYAL ELITE SECTION**

Our **Royal Elite Section** is located in front of the main pool and the ocean.

Designed to be **ecologically sustainable**, this section of the hotel boasts ultra-efficient air conditioning units that lower power consumption. Solar-powered water heating systems have been installed in each villa, in order to avoid using gas. Our villas also have in-room LED lighting systems, and internal water recycling system to avoid excess energy consumption and waste. These rooms are some of the most **eco- efficient rooms** of the Riviera Maya, all without sacrificing **comfort or luxury**. Royal Elite guests over 18 years old are also able to Access and enjoy all Select Club Adults Only facilities.

ROYAL ELITE SECTION	In room amenities
<b>27 ROYAL ELITE SUPERIOR</b> 2 double beds or 1 king size bed.	<ul style="list-style-type: none"><li>• 42" plasma TV</li><li>• iPod Player</li><li>• In-room WiFi</li><li>• Safety deposit box large enough to hold a laptop.</li><li>• Fully-stocked mini-bar Restocked daily.</li><li>• 24-hour Room Service</li><li>• Premium liquor bottles</li><li>• Water dispenser</li><li>• Vanity Mirror</li><li>• Hair Dryer</li><li>• Shower</li><li>• Iron and ironing board</li><li>• Individual Air Conditioning control</li><li>• Bathrobes and slippers</li></ul>
<b>41 ROYAL ELITE ONE BEDROOM</b> <ul style="list-style-type: none"><li>• One bedroom with king size bed, a living room with double sofa bed. Designed for families.</li><li>• This room can connect with a superior room (subject to availability)</li></ul>	
<b>29 ROYAL ELITE PENTHOUSE</b> <ul style="list-style-type: none"><li>• One bedroom with king size bed, sofa bed and a hydro massage tub.</li></ul>	
Maximum Capacity	<ul style="list-style-type: none"><li>• 3 adults or 2 adults &amp; 2 children or teens</li></ul>

## V.COMMON FACILITIES FOR ALL GUESTS AT THE 3 SECTIONS:

- 8 Restaurants, 6 of them specialty restaurants for à-la-carte dining:

Restaurants	Type	Service
“La Laguna”	International Buffet	Breakfast: 07:00-11:00 hrs Lunch: 12:30-15:40 hrs Dinner: 18:00-22:40 hrs
“La Toscana”	Italian Buffet	Breakfast: 07:00-10:40 hrs (high occ) Lunch: 12:30-16:00 hrs (high occ)
“Las Máscaras”	Mexican Buffet (seasonal)	Breakfast: 07:00-10:40 hrs (high occ) Dinner: 18:00-22:40 hrs
“La Riviera”	Mediterranean, à la carte.	Dinner 17:30-22:40 hrs
“Fogo do Brazil”	Meat restaurant specialized in Brazilian Rodizio, à la carte	Dinner 17:30-22:40 hrs
“El Templo” ***	Japanese Teppanyaki***	Dinner*** 17:30-22:40 hrs
“Los Lirios”	Steakhouse and fishclub, à la carte	Dinner 17:30-22:40 hrs
“La Toscana”	Italian specialties, à la carte	Dinner 17:30-22:40 hrs
“Salvia”	Snack Bar a la carte	11.00-18:00 hrs

\*\*\*Reservations required. FOGO DE BRAZIL y TEMPLO

All inclusive

Dress code: Casual attire. Casual elegance in the evening: dress shorts are allowed. No swim wear, tops or bare feet allowed in the restaurants.

Bars & Snacks	Type	Service
Lobby Bar “L’Elefant”	Cocktail & Lobby bar	07:00 – 23:00 hrs
Sports Bar “El Manglar”	Sports Bar	10:00 – 23:00 hrs
La Tortuga (self service)	Pool Bar	10:30 – 17:00 hrs
2 Pool Bars “Sirena” and “Iguana”	Poolside bars	10:30 – 18:00 hrs
Theatre Bar	Theatre bar	16:00 – 23:00 hrs
Beach Bar	Beach Bar	10:30 – 18:00 hrs
Los Lirios	Disco bar (18+)	23:00 – 02:00 hrs (under Covid restrictions opening)

### **“ALL INCLUSIVE” FOR ALL GUESTS AT THE 3 SECTIONS:**

- All meals included every day: Buffet Breakfast, Buffet Lunch, Buffet or à la carte Dinner. 24 hours all inclusive.
- Unlimited domestic drinks: beer, soft drinks, house wine and domestic & international cocktails including disco (18+) 24 hours within the Resort
- Hotel Taxes and service charges; **environmental sanitation fee to be paid upon check in.**
- Free Wi-Fi in designated public areas of the hotel; in the following room sections: Royal Elite, Select Club and Signature Eco.
- 1 Tennis Court with unlimited day and night use within schedule of operation (reservation required). Includes equipment (balls & rackets), proper attire and court shoes required. 1 multi-use court.
- Water sports: Sailing (insurance fee applies, lessons not included) & Kayaking (subject to ocean conditions). Snorkeling gear (1 hour per day) and introductory Scuba Diving lesson in pool (once per stay).
- Gym: free use of fitness equipment (18 + years).
- Daily activities program with our sports and entertainment team: darts, dancing courses, billiards, football, Zumba, beach activities, pool games, water aerobics, water polo, beach volleyball and water volleyball...
- 3 Pools: 1 Exclusive for Select Club Adults Only 18+ Guests, 1 Chill out Pool, 1 Activities Pool with separate children area.
- Splashing Water Park for the whole family with 29 fun water slides and games surrounded by water spouts
- Kids Club from 10:00 am to 6:00 pm with fully supervised activities program such as: children's pool, games and arts & crafts and mini disco, for children 4 – 10 years old.
- Teens Activities for 13 to 17 years old with assistance of our animation and sports team. Music, pool tables, table tennis, foosball (table football), beach soccer, etc.
- Nightly entertainment at the theatre: Shows, live music and theme nights, movies,...
- Trendy Disco Bar with music from 11pm to 2 am (18+ years)

### **ALL NATURE EXPERIENCE**

Culture and nature are two things that make the Riviera Maya and Sandos Caracol unique. Fun eco-activities and performances all part of the All Nature Experience™ embraces the surrounding jungle while at the same time teaching how to be an eco-friendly traveler. Enjoy the on-site hidden wonders of the jungle, like cenotes, Mangrove Rivers, and a wide variety of animals.

Guests can truly experience what a natural vacation is while taking part in the extensive activities program. The All Nature Experience has a seemingly endless amount of eco-activities taking guests on new and exciting adventures. Alongside other travelers and a guide, guests can discover the hidden gems of the Riviera Maya. Guests can take part in:

Kayaking on the ocean  
Snorkeling in the mangrove river  
Bike tour in the jungle  
Plant a tree  
Swimming in the cenote  
Sensory experience

**INCLUDING A SPECTACULAR YEARLY EVENT to celebrate the Day of the Dead on November 1<sup>st</sup> and 2<sup>nd</sup>.**

**OPTIONAL ACTIVITIES: (Extra charges apply)**

- Arts & Crafts
- Baby Sitting Service
- Spa: Hydrotherapy access has a charge of \$20 USD per person per day (18+ yrs), Massages, body treatments, beauty salon, Temazcal (18+ yrs.)
- Spa Kids with select treatments (all children must be accompanied by a responsible adult)
- Golf : 18 hole course designed by Nick Price inside the residential complex of Corasol (right next to the hotel)
- Scuba diving & reef snorkeling trips
- Tour desk
- Car Rental
- Romantic Dinners on the Beach
- A la carte wines
- ATM machine & money exchange
- Photo Shop
- Medical Service
- Laundry Service
- Wedding services