



haven  
riviera cancun  
resort & spa

by HIPOTELS



# Welcome to Haven Riviera Cancun Resort & Spa

Haven Riviera Cancun is an exclusive adults-only, all-suite, all-inclusive beachfront resort, located just 15 minutes south from Cancun Airport.  
435 Junior and 1 or 2 Bedroom Suites with King, Two Queens or Two Double Beds, personalized mini-bars and aromatherapy, swim-out suites, around the clock concierge and room service, 7 gourmet restaurants  
- 6 à la carte and 1 gourmet buffet - plus 2 snack bars, 8 cool bars and 3 swim-up bars and a full-service spa; offering personalized services and luxurious amenities.

Haven Riviera Cancun has been awarded EarthCheck certification as delivering a luxury guest experience in a way that is sustainable and responsible.

Haven Riviera Cancun Resort & Spa is a proud member of Preferred Hotels & Resorts and the LVX Collection and The Hotel Collection by American Express.

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THE HOTEL COLLECTION





## 1 ACCOMMODATIONS

Our spacious suites offer the utmost in contemporary style, elegant décor and guest comfort. Choose from suites that include whirlpool spas, walk-in showers for two, swim-out pools, private terraces and balconies. Each suite includes an array of personalized amenities designed for the ultimate stay.

## 2 SERENITY CLUB

Elevate your stay in one of our Serenity Club Suites. From private check-in and Serenity Club lounge to two exclusive à la carte restaurants, serving breakfast, lunch or dinner overlooking the ocean or pool, you'll be surrounded by exclusive VIP services, our most luxurious accommodations and premium amenities.

## 3 CUISINE

Discover eight dining options that are sure to satisfy every need. From our authentic Mexican Steak House and vibrant Asian Fusion restaurant, our refined Mediterranean restaurant, or an exciting international restaurant serving global cuisine, dining at Haven is unique and memorable.

## 4 ROMANCE & WEDDINGS

One of the most beautiful and romantic resorts in the Mexican Caribbean. With only one wedding per day, the spotlight is yours alone. Celebrate with us your special occasion including weddings, honeymoons or anniversaries. Anything is possible at your personal sanctuary in Riviera Cancun.

## 5 SPA & WELLNESS

One of the best new spa retreats in the Mexican Caribbean, MySenses Spa is a sanctuary offering tranquil ambiance, cutting-edge services and customized therapies incorporating Mayan healing philosophies including a Shaman guided temazcal, all to create a unique experience of peace and wellbeing.

## 6 MEETING & EVENTS

Gatherings assume a more relaxed rhythm at Haven Riviera Cancun. With breathtaking ocean views, captivating outdoor areas and sophisticated meeting venues, our adults-only luxury enclave offers an intimate and inspiring setting for business and leisure events. Opening in late 2023, our new 20,000 square foot multifunctional convention center will cater to every type of event.

## 7 GOLF

Cancun Country Club and its El Tinto golf course set new standards for excellence in providing a world-class "private club" experience just fifteen minutes from Haven Riviera Cancun. You can enjoy complimentary green fees in all room categories. Serenity Club guests will have cart included - our golf concierge can explain more.





## Why Haven Riviera Cancun

- Only a 10 mile / 15Km drive from the airport
- Member of **Preferred Hotels & Resorts L.V.X. Collection**
- **An Adults-Only**, all-inclusive resort where every guest room is a Junior Suite or larger
- **Pure Wellness Suites** providing the freshest air quality in the industry to your personal suite
- Intimate and secluded ambiance
- Easy and accessible trails throughout the resort
- **Horizontal beachfront design** (423 meters/1,400 feet of beachfront access)
- **114 Swim-out Suites with heated pools in winter**
- Concierge services in lobby
- Catering to all dietary needs
- **Serenity Club Guests enjoy:**
  - Fabulous views, spacious suites with aromatherapy & welcome amenities
  - Private concierge service to cater to every need
  - Private check-in, exclusive lounge and access to two restaurants
- **Gourmet Restaurants requiring no reservations** - dine to your heart's content
- **King Bed, Two Queen Beds or Two Double Beds** guaranteed
- Personalized in-room **aromatherapy**
- **Nespresso** machines in all rooms
- **Beach promenade & terraces** with spectacular views
- **No timeshare, no vacation club**

## Hotel Overview

- 435 Junior, Romance and Master Suites & Suites including 224 Serenity Club Suites
- Complimentary Wi-Fi
- Exclusive Serenity Club check-in area and lounge
- Room service available 24-hours with private delivery box for intimate delivery
- 7 gourmet restaurants - 6 à la carte and 1 gourmet buffet - plus 2 snack bars
- 8 cool bars and 3 swim-up bars
- Coffee Shop with snacks and gelato
- 4 pools & 1 giant jacuzzi
- 114 Suites with patio access to heated pools
- Beach and pool drink service
- MySenses Spa with single, double and VIP massage cabins, hydrotherapy circuit, temazcal experience, Hamman, and beauty salon
- Bridal Spa Suite
- Tennis & multiple use court
- Jewelry store and boutiques selling clothing, snacks and sundries
- Tour desks
- In-house travel agency
- A new state-of-the-art convention center opening late 2023
- Complimentary green fees for all guests at El Tinto Cancun Country Club
- Full service gym open 24 hours