



PERKS AND THEN SOME 2025



CANCUN . PUNTA CANA . VALLARTA
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AN ALL-INCLUSIVE EXPERIENCE

Book your client's stay at any of the all-inclusive Hard Rock Hotels in Mexico and the Dominican Republic and score a piece of the good life with RnR Rewards. **It's time to redeem reward nights in epic style.**

ALL-INCLUSIVE HARD ROCK HOTELS POINTS SYSTEM - US & CA

Amped Levels	Number of Rooms Booked & Traveled	Booking Window	PA Booking Window	Low Season: Apr 1st - Jun 14th / Aug 15th - Dec 15th	High Season: Jan 5th - Mar 31/ Jun 15 - Aug 14
Silver	10 - 20	60 days in advance	60 days in advance	2 points per night for lead-in category 4 points for Diamond Room and Rock Royalty Ocean View for HRHLC	4 points per night for lead-in category 8 points for Diamond Room and Rock Royalty Ocean View for HRHLC
Gold	21 - 40	75 days in advance	75 days in advance	2 points per night for lead-in category 4 points for Diamond Room and Rock Royalty Ocean View for HRHLC	4 points per night for lead-in category 8 points for Diamond Room and Rock Royalty Ocean View for HRHLC
Platinum	41 - 80	90 days in advance	90 days in advance	2 points per night for lead-in category 4 points for Diamond Room and Rock Royalty Ocean View Room for HRHLC	4 points per night for lead-in category 8 points for Diamond Room and Rock Royalty Ocean View for HRHLC
Double Platinum	81 - 160	Open Booking Window/ High Season: 120 days in advance	Open Booking Window/ High Season: 120 days in advance	2 points per night for lead-in category 4 points for Diamond Room and Rock Royalty Ocean View Room for HRHLC	4 points per night for lead-in category 8 points for Diamond Room and Rock Royalty Ocean View for HRHLC
Triple Platinum	161 - 300	Open Booking Window/ High Season: 120 days in advance	Open Booking Window/ High Season: 120 days in advance	2 points per night for lead-in category 4 points for Diamond Room and Rock Royalty Ocean View Room for HRHLC	4 points per night for lead-in category 8 points for Diamond Room and Rock Royalty Ocean View for HRHLC
Diamond	301 - 600	Open Booking Window/ High Season: 120 days in advance	Open Booking Window/ High Season: 150 days in advance	2 points per night for lead-in category 4 points for Diamond Room and Rock Royalty Ocean View Room for HRHLC	4 points per night for lead-in category 8 points for Diamond Room and Rock Royalty Ocean View for HRHLC
Black Diamond	601+	Open Booking Window/ High Season: 120 days in advance	Open Booking Window	2 points per night for lead-in category 4 points for Diamond Room and Rock Royalty Ocean View Room for HRHLC	4 points per night for lead-in category 8 points for Diamond Room and Rock Royalty Ocean View for HRHLC

Blackout dates apply, including special events and holidays (Easter, Memorial Day, Independence Day, Labor Day, Thanksgiving, Christmas and New Years). December 15th - January 5th.

* Subject to point validity

06/25/2024

READY TO BOOK? REDEEM YOUR NIGHTS AT WWW.ALLINAGENTS.COM

THE RULES ARE SIMPLE:

How does the RnR Program work?

- Points expire one (1) year after the client Check-Out date.
- Agents must redeem and travel before points expire.
- Open to travel agents in the U.S. and Canada, 18 years or older, with a valid IATA/CLIA/TRUE (must provide proof).
- **Point Redemption System: Two (2) AI-Hard Rock Hotel points are required per one (1) night stay at AI-Hard Rock Hotels (2:1).**
- Point Redemption System Between Hotels: Six (6) AI-Hard Rock Hotel points are required per one (1) night stay at UNICO 20° 87" and AVA Resort Cancun (6:1).
- NO conversion of points allowed to or from Nobu Hotel Los Cabos bookings.
- RnR redemption does not qualify for any bookings made to Eden Roc Miami Beach, Nobu Hotel Miami Beach, or Nobu Hotel Chicago.
- Client reservations can be reserved directly through AIC Hotel Group or with any preferred travel provider.
- Client travel must be completed before the Travel Agent may redeem the RnR points.
- RnR Redemption must have a maximum of 7 consecutive nights per hotel.
- RnR Program is for a maximum of 4 guests per room including children. (At most 3 adults)
- RnR Program is valid for participating **all-inclusive Hard Rock Hotels**, including Hard Rock Hotel Cancun, Hard Rock Hotel Riviera Maya, Hard Rock Hotel Vallarta, Hard Rock Hotel Los Cabos, and Hard Rock Hotel & Casino Punta Cana.
- Travel Agent's discounts: 15% off of selected Spa services, and 15% off of F&B (exclusions may apply).

How many points do I receive per contracted group?

- Contracted Groups may earn **one (1) point per room** with a maximum of **twenty-five (25) total points for the group**.

What are the fees according to my level?

- **Processing fee of \$29** will apply to Silver Amped Level agents.
- **Processing fee will be waived** for Amped Levels Gold and above.
- All Amped Agents will have the option to submit **one (1) point per night, per child** (up to 2 children ages 4 - 17) to waive the child nightly fee.
- Agents may **transfer points** to another agent currently registered on our agent program AllInAgents for an additional non-refundable fee of \$149.
- Agents may extend up to 25 of their expiring points with a non-refundable point extension fee of \$149 for 3 months, \$249 for 6 months, and \$349 for 9 months. Must be requested at least three business days before

their date of expiration.

- Service charge for **Silver, Gold and Platinum Amped Levels** of \$35 per person, per night for US agents and \$25 per person, per night for CA agents.
- Service charge for **Double Platinum, Triple Platinum, Diamond, and Black Diamond Amped Levels** of \$25 per person, per night for US agents and \$20 per person, per night for CA agents.
- One (1) additional room is allowed for all Amped levels for a travel agent rate.
- One (1) additional room is allowed at an RnR rate of \$35 per person, per night (US)/ \$25 per person, per night (CA), with a transfer fee of \$149 for Silver and Gold Amped levels.
- One (1) additional room is allowed at an RnR rate of \$35 per person, per night (US)/ \$25 per person, per night (CA) for Platinum Amped levels.
- Up to Two (2) additional rooms are allowed at an RnR rate of \$35 per person, per night (US)/ \$25 per person, per night (CA) for Double Platinum, Triple Platinum, Diamond, and Black Diamond Amped Levels.

All rooms booked under RnR and TA Rates have a capacity of 4 guests, including children ages 4 to 17. At most 3 adults per room.

What are the Terms & Conditions?

- To redeem nights, agents must request directly through allinagents.com. (Redemptions are based on availability).
- Requests may be submitted starting **60 days** prior to agent's preferred travel dates for **Amped Silver Levels**.
- Requests may be submitted starting **75 days** prior to agent's preferred travel dates for **Amped Gold Levels**.
- Requests may be submitted starting **90 days** prior to agent's preferred travel dates for **Amped Platinum Levels**.
- No set booking window limitations for **Amp Levels: Double Platinum, Triple Platinum, Diamond & Black Diamond** (subject to point validity and time of season). Points must be active during the preferred dates of travel.
- Booking window applies for high season months. Reference chart for more information.
- Additional Room(s) for **Double Platinum, Triple Platinum, Diamond, & Black Diamond**: set booking window of **90 days** in advance.
- Blackout dates apply, including special events and holidays (Easter, Memorial Day, Independence Day, Labor Day, Thanksgiving, Christmas and New Years).
- AIC Hotel Group reserves the right to relocate any confirmed RnR reservation to an alternate hotel within the AIC Hotel Group chain or alternate dates, based on the occupancy and availability of each property.
- This program does not include air arrangements. This program is not combinable with other promotions.
- The AIC Hotel Group reserves the right to alter or withdraw this program at any time.
- Cancellations must be made at least 3 business days prior to arrival date. No shows or cancellations made with less than 72 hours notice will forfeit their RnR points.



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