## 2024 Amplified **rewards**



# Book 3-7 Nights and Earn \$20-\$330 Per Room.

THAT'S NOT ALL, ENTRIES INTO AMPLIFIED REWARDS WILL COUNT TOWARDS YOUR AMPED LEVELS.



# Pre-register your clients now and get Rewarded.

Earn more with AVA Resort Cancun. The more you book, the greater the reward:

AVA Resort Cancun	Points per Booking for RnR	Payment per booking 3-4 Nights	Payment per booking 5-6 Nights	Payment per booking 7 Nights
Oceanfront King	1	\$40	\$80	\$120
Oceanfront King Accessible	1	\$40	\$80	\$120
Oceanfront Queen	1	\$40	\$80	\$120
Oceanfront Couples	1	\$40	\$80	\$120
Central Oceanfront	1	\$50	\$100	\$150
Oceanfront F&F	1	\$50	\$100	\$150
F&F Sundeck Suite	2	\$50	\$100	\$150
Gala Oceanfront Suite One-Bedroom	2	\$80	\$120	\$200
Gala Oceanfront Suite Two-Bedroom	3	\$80	\$120	\$200
Panoramic Suite Two-Bedroom King & King	3	\$80	\$120	\$200
Panoramic Suite Two-Bedroom	3	\$80	\$120	\$200
Panoramic Suite Three-Bedroom	4	\$150	\$250	\$330
Panoramic Suite Four-Bedroom	4	\$150	\$250	\$330
Oceanfront Central Suite	3	\$80	\$120	\$200
Penthouse Suite One-Bedroom	3	\$80	\$120	\$200
Penthouse Suite Two-Bedroom	4	\$150	\$200	\$330
Penthouse Villa	4	\$150	\$250	\$330
Beach Club Villa	4	\$150	\$250	\$330
5- Bedroom Panoramic Villa	4	\$150	\$250	\$330

## POWERAGENT - (DIRECT BOOKINGS)

Learn more visit allinagents.com



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AVA Resort Cancun	Points per Booking for RnR	Payment per booking 3-4 Nights	Payment per booking 5-6 Nights	Payment per booking 7 Nights
Oceanfront King	1	\$20	\$40	\$60
Oceanfront King Accessible	1	\$20	\$40	\$60
Oceanfront Queen	1	\$20	\$40	\$60
Oceanfront Couples	1	\$20	\$40	\$60
Central Oceanfront	1	\$25	\$50	\$75
Oceanfront F&F	1	\$25	\$50	\$75
F&F Sundeck Suite	2	\$25	\$50	\$75
Gala Oceanfront Suite One-Bedroom	2	\$40	\$60	\$100
Gala Oceanfront Suite Two-Bedroom	3	\$40	\$60	\$100
Panoramic Suite Two-Bedroom King & King	3	\$40	\$60	\$100
Panoramic Suite Two-Bedroom	3	\$40	\$60	\$100
Panoramic Suite Three-Bedroom	4	\$75	\$125	\$165
Panoramic Suite Four-Bedroom	4	\$75	\$125	\$165
Oceanfront Central Suite	3	\$40	\$60	\$100
Penthouse Suite One-Bedroom	3	\$40	\$60	\$100
Penthouse Suite Two-Bedroom	4	\$75	\$125	\$165
Penthouse Villa	4	\$75	\$125	\$165
Beach Club Villa	4	\$75	\$125	\$165
5- Bedroom Panoramic Villa	4	\$75	\$125	\$165

## TO AMPLIFIED REWARDS BOOKINGS

Learn more visit allinagents.com



#### THE RULES ARE SIMPLE:

· Eligibility: Retail Travel Agents with a valid IATA/CLIA/ARC, or TRUE from the USA.

#### STEP ONE: Are you and your agency signed up?

- To claim bookings, the agency must first be registered by the owner.
- To register the agency, go to <u>en.myamplifiedrewards.com</u> and at the top of the webpage click on "Agency Sign Up". You will complete all fields with an asterisk (\*) and hit the "Register Agency" button at the bottom. Please note: if you belong to a host agency, ie. Cruise Planners, Travel Planners International, Cruises and Tours, etc. please do not register your own agency and continue to "Agent Sign Up" instead. Once an agency's manager/owner has registered the agency, agents will be able to sign up.
- To claim your Amplified Rewards, travel agents and travel agency owners claiming their own bookings, must register first at <u>en.myamplifiedrewards.com</u> followed by <u>www.allinagents.com</u>.

#### STEP TWO: I made a booking, when do I have to enter it?

- Bookings must be entered prior to travel or up to 14 days from the guest check-in date to qualify for payment. If you missed the registration window for payment, you can still register your booking(s) anytime during the same calendar year for RnR and Amped Level ONLY. Please see <u>www.allinagents.com</u> for details on RnR and Amped Levels.
- Any entered bookings in which travel dates have been altered to meet the required entry window will not be accepted.
- To register Individual bookings, agents must log in to their Allinagents.com account, click on "Amplified Rewards Stats", and click on "Register Tour OP Booking". The page will redirect to the Amplified Rewards page where agents will select "individual", enter their booking details such as Resort, Check-in date, Check-out date, the full name of main guest traveling, number of rooms booked, and room type. You can leave the TO field blank and the system will still take the entry.
- To register a Group bookings, agents must log in to their Allinagents.com account, click on "Amplified Rewards Stats" and click on "Register Tour OP Booking". The page will redirect to the Amplified Rewards page where agents will select "group", enter their booking details such as Resort, Check-in date, Check-out date, and Group name. \*Please note, the system will do its best to auto-populate the group with the details entered, however, if it gives an error message please try three times and after three consecutive tries the system will allow you to manually enter the group up to 25 rooms only. The number of rooms paid will be based on the agent's Amped Level at the time of booking. Rooms are chosen based on the longest stays and highest room categories.
- Please note, we are unable to modify or remove already registered bookings. You will need to re-enter the booking details correctly and email the Amplified Rewards department at <u>ar@aichotelgroup.com</u> with the booking that needs to be rejected.

#### STEP THREE: How will I know my bookings are processed?

- After registering your booking(s), you will receive an email notification from Amplified Rewards for confirmation. Please keep this for your records. Please note, bookings may take approximately 90 days to be reviewed and processed by our team.
- **PowerAgent** bookings made directly on the Allinagents website will automatically register on your account 1–2 weeks post travel. If you booked directly with one of our PowerAgent specialists, through the consumer site, or with one of our wedding coordinators through a link, you will need to register your booking.
- If a booking is showing as rejected on your Amplified Rewards account, you will have up to 60 days from the guest check-out to contact <u>ar@aichotelgroup.com</u> and dispute it. After the timeframe, with proper documentation, we will process towards RnR points and Amped Level only. Disputes must be made within the same calendar year.
- · If you have any questions or concerns regarding your Amplified Rewards account, you may contact ar@aichotelgroup.com.

#### Additional Terms & Conditions:

- · Applies to bookings made directly through AIC Hotel Group or your preferred travel provider.
- · Amplified Rewards are paid per room (min. 3 nights).
- Social and Wedding Groups for non-Amped, Silver, and Gold Amped Agents, will be paid on up to 25 rooms only. Any additional rooms within the same group booking will not apply for payment and will count towards your Amped Level only. For Amped Levels Platinum and above, Social and Wedding groups will be paid on the total number of rooms. To qualify, the agent must be Platinum level or above at the time of the group's travel dates. MICE Groups do <u>not</u> qualify for Amplified incentives.
- Travel agent rate, FAM, Interline, RnR program, OTA bookings (ex: Orbitz, Expedia, etc), no-show, canceled, complimentary nights or discounted rates do not qualify.
- · AIC Hotel Group reserves the right to alter or withdraw this program at any time.
- · Valid at participating AVA Resort Cancun.

#### How to recieve your Amplified Rewards through Payoneer (US AGENTS):

- You will receive an email with a link to register for Payoneer. It is very important that you use this link as it is a unique token that will connect Amplified Rewards to the Payoneer account you will be creating. If you do not use this link, Amplified Rewards will not connect to Payoneer and you will not be able to receive your funds.
- To register, you will need to use the same email you are registered in Amplified Rewards with. Make sure to choose the payment
  method, whether you are an Individual or a Company. Please note, if your agency is under a host agency, you should register as an
  Individual only. Next, you will add your address, create your security details such as username (AR email) and password, and input your
  bank information to have your Amplified Rewards loaded directly into your account. If your bank is not listed, please click on "Other."
- Once registration is complete, you will receive a US tax form (W9) email request. You may also access this form under "My Account".
   If you have trouble, you can always click on Tax Wizard to assist you. This form is **required** in order to receive your payment from
   Amplified Rewards. Please complete and submit your form to receive payment (Tax forms should be no older than **3 years**.) Please check your Spam/Junk folder for any emails from Payoneer.
- You will have **45 days** to complete your W9 form; after the 45 day period your bookings will no longer qualify for Amplified Rewards and will be processed for RnR points and Amped Level status only.
- · Allow 24 to 48 hours for your account to be Approved.
- For questions regarding your tax form, payment, registration, or anything pertaining to Payoneer please contact their Customer Support department at <u>https://payoneer.custhelp.com/</u> or customercare@payoneer.com.
- · Registration Completed and you can begin receiving payments via ACH transfers directly into your back account!

#### How to recieve your Amplified Rewards through Payoneer (CANADA AGENTS):

- You will receive an email with a link to register for Payoneer. It is very important that you use this link as it is a unique token that will connect Amplified Rewards to the Payoneer account you will be creating. If you do not use this link, Amplified Rewards will not connect to Payoneer and you will not be able to receive your funds.
- To register, you will need to use the same email you are registered in Amplified Rewards with. Make sure to choose the payment
  method, whether you are an Individual or a Company. Please note, if your agency is under a host agency, you should register as an
  Individual only. Next, you will add your address, create your security details such as username (AR email) and password, and input your
  bank information to have your Amplified Rewards loaded directly into your account. If your bank is not listed, please click on "Other."
- Once registration is complete, you will receive a tax form (W8 for Individuals or W8 BEN-E for Agencies) email request. You may also access this form under "My Account". If you have trouble, you can always click on Tax Wizard to assist you. This form is **required** in order to receive your payment from Amplified Rewards. Please complete and submit your form to receive payment (Tax forms should be no older than **3 years**.) Please check your Spam/Junk folder for any emails from Payoneer.
- You will have 45 days to complete your W8/W8 BEN-E form; after the 45 day period your bookings will no longer qualify for Amplified Rewards and will be processed for RnR points and Amped Level status only.
- · Allow 24 to 48 hours for your account to be Approved.
- For questions regarding your tax form, payment, registration, or anything pertaining to Payoneer please contact their Customer Support department at <a href="https://payoneer.custhelp.com/">https://payoneer.custhelp.com/</a> or <a href="https://customercare@payoneer.com">customercare@payoneer.com</a>.
- · Registration Completed and you can begin receiving payments via ACH transfers directly into your back account!