



Valid starting from Winter 2017-2018

Looking for an excuse to tap into your wild side? Nothing says nature like waking up to the sounds of wildlife at Sandos Caracol Eco Resort in Playa del Carmen. Built around a natural ecosystem, the resort's dedication to low impact on its environment means the monkeys and tropical birds are right outside the door. Kids love it! Children are a definite priority at Sandos Caracol, which offers a Kids Club for games, crafts and tons of fun from 10 a.m. until 10 p.m. Topping it off, everyone is sure to love the water park with 29 water slides and wet-and-wild fun for the whole family.

Set on the warm white sands of Playa del Carmen, the resort is home to crystal clear cenotes, mangrove forests and lush jungle. The hotel's Xcalacoco Experience includes a daily program of thrilling eco activities like floating along a river through the mangrove, swimming in the central cenote, Mayan cooking lessons, jungle survival skills and more, in addition to nighttime Mayan shows in stunning outdoor locations.

Sandos Caracol Eco Resort offers 955 rooms, spread among 78 buildings with 3 levels each one: **Royal Elite** section, **Select Club Adults Only (18+)** section, **Sanditos Family Section** and the new **Signature Eco Collection**.

Key facts for families:

- **Water Park** with 29 fun slides and water games surrounded by water spouts for the whole family. Height restrictions apply:
17 slides with maximum height: 1.10 m / 3 feet 7 inches
5 slides with minimum height: 1.10 m / 3 feet 7 inches AND maximum weight: 130 kilos / 287 lbs
7 slides with minimum height: 1.40 m / 4 feet 7 inches AND maximum weight: 130 kilos / 287 lbs
- **Eco Activities for Kids & Adults:** We focus on teaching our children & adults to live in harmony with nature, and to take care of the environment. We offer a variety of activities designed to help children interact with our native animals and plants
- **Kids Club** fully equipped with video games, jungle gym, trampoline, and a mini movie theatre, open from 10:00 am to 10:00 pm with fully supervised activities program such as: children's pool, games and arts & crafts and mini disco. For children 4 – 12 years old.
- **Baby Club** for the ages 2-3 years from 10 am to 1 pm and 3 pm to 6pm.
- **Teens Activities** for 13 to 17 years old with assistance of our animation and sports team. Music, pool tables, table tennis, foosball (table football), beach soccer, volleyball, 7 brand new water slides, among others. Schedule times may vary according to weekly program.

I. SANDITOS FAMILY SECTION.

Room description:

Hotel	Room Description
SANDOS CARACOL ECO RESORT	
Standard Room 222 rooms	Two Queen Size beds or one King Size bed. Bathroom with shower, including hair dryer. Air conditioning, ceiling fan, cable T.V., radio alarm clock, telephone, minibar with mineral water, soft drinks and beer (restocked every day), water dispenser, safety deposit box, balcony or terrace with Garden, Pool or Jungle view.
Maximum Capacity	3 Adults and 1 child OR 2 Adults and 2 children.

Hotel	Room Description
SANDOS CARACOL ECO RESORT	
Deluxe Room 136 rooms	One king size bed with one additional double sofa bed. Bathroom with shower, including hair dryer and hydro massage tub. Air conditioning, ceiling fan, cable T.V., radio alarm clock, telephone, minibar with mineral water, soft drinks and beer (restocked every day), water dispenser, safety deposit box, balcony or terrace with Garden, Pool or Jungle view.
Maximum Capacity	3 Adults and 1 child OR 2 Adults and 2 children

II. SIGNATURE ECO COLLECTION

Our new Signature Eco Collection offer completely renovated rooms inside the family section.

SIGNATURE ECO	Amenities in the Signature Eco rooms
<p>ECO SUPERIOR 184 rooms</p> <ul style="list-style-type: none"> • 1 King size bed. • Bunk bed for 2 children. • Maximum capacity: 3 adults and 1 child OR 2 adults y 2 children. <p>ECO FAMILY SUITE 48 rooms</p> <ul style="list-style-type: none"> • 1 King size bed. • Separate area with bunk bed for 3 children. • 2 showers, 2 sinks and 2 WCs • Kid's plunge pool on the balcony. • Minimum occupancy: 2 adults and 2 children. • Maximum capacity: 3 adults and 2 children OR 2 adults and 3 children. <p>ECO FAMILY PENTHOUSE 24 rooms</p> <ul style="list-style-type: none"> • Master bedroom (36 sq m / 387 sq ft) with 1 king size bed, 50" LED TV, Bluetooth music network and its own bathroom with double sink, shower and WC • Separate bedroom (28 sq m / 300 sq ft) with a bunk bed for 3, an L-shaped sofa, 50" LED TV and its own bathroom with sink, shower and WC • Minimum occupancy: 2 adults and 2 children. • Maximum capacity: 3 adults and 2 children OR 2 adults and 3 children. 	<ul style="list-style-type: none"> • LED TV • In-room WiFi. • Water dispenser. • Safety deposit box large enough to hold a laptop. • Minibar including snacks. Restocked daily. • 24 hours room service. • Vanity mirror. • Hairdryer. • Shower. • Iron and ironing board. • Individual air conditioning control. • Bath robes and slippers. • Balcony or terrace.



III. Select Club Adults only (18+)

Enjoy the exclusive **Select Club, an Adults Only Section (18+)** within the Sandos Caracol Eco Resort. The **exclusive surroundings** create a relaxing environment, intended to provide a **romantic, luxury setting** for adult guests.

SELECT CLUB ADULTS ONLY	In room amenities
<p>150 Select Club Superior</p> <ul style="list-style-type: none"> • 1 King size or 2 double beds • Maximum occupancy: 3 adults <p>52 Select Club Deluxe</p> <ul style="list-style-type: none"> • One king size bed and a sofa bed, with a Hydro Massage Tub in the room. • Maximum occupancy: 3 adults <p>16 Select Club Penthouse</p> <ul style="list-style-type: none"> • Master bedroom with luxury furnishing, one king size bed, separate living room with a sofa bed, and a large Hydro Massage Tub on the terrace. • Maximum occupancy: 3 adults 	<ul style="list-style-type: none"> • Bottle of sparkling wine and fruit plate • 42" Plasma TV • Hot & cold water dispenser • Safety deposit box large enough to hold a laptop • Fully-stocked mini-bar including snacks (restocked every day) • 24-hour Room Service • Vanity mirror • Hair Dryer • Shower • Iron and ironing board • Individual air conditioning control • Bathrobes to use in the room • Luxury linens and pillows

This private area allows maximum privacy from the rest of the hotel and offers:

- Private check-in at exclusive Select Club Adults Only reception.
- Private concierge
- Exclusive pool and Jacuzzi with luxury sun loungers and free WiFi access in the pool area.
- An exclusive a la carte restaurant for breakfast and lunch with delicious gourmet dishes.

Select Club Adults Only Ocean Front Club House:

The exclusive Select Club Adults Only Ocean Front Club House allows you to enjoy the beach in an adult-only atmosphere, providing peace and quiet for maximum relaxation. The club house includes the following features:

- Concierge to make sure everything is perfect for your enjoyment
- Towel service
- Lockers & Showers
- Premium liquor bar and snacks
- Selection of books and reading area
- Living room with TV and video games
- Pool table
- Free WiFi access

The beach area offers:

- Hammocks
- Lounge chairs
- Bali beds
- Waiter service that is no more than a wave away to assure you don't have to leave your relaxing oasis on the beach for refreshments

IV. ROYAL ELITE SECTION

Our **Royal Elite Section** is located in front of the main pool and the ocean.

Designed to be **ecologically sustainable**, this section of the hotel boasts ultra-efficient air conditioning units that lower power consumption. Solar-powered water heating systems have been installed in each villa, in order to avoid using gas. Our villas also have in-room LED lighting systems, and internal water recycling system to avoid excess energy consumption and waste. These rooms are some of the most **eco- efficient rooms** of the Riviera Maya, all without sacrificing **comfort or luxury**. Royal Elite guests over 18 years old are also able to Access and enjoy all Select Club Adults Only facilities.

ROYAL ELITE SECTION	In room amenities
<p>27 ROYAL ELITE SUPERIOR 2 double beds or 1 king size bed.</p> <p>41 ROYAL ELITE ONE BEDROOM SUITE</p> <ul style="list-style-type: none"> • One bedroom with king size bed, a living room with double sofa bed. Designed for families. • This room can connect with a superior room (subject to availability) <p>29 ROYAL ELITE PENTHOUSE</p> <ul style="list-style-type: none"> • One bedroom with king size bed, sofa bed and a hydro massage tub. 	<ul style="list-style-type: none"> • 42" plasma TV • iPod Player • In-room WiFi • Safety deposit box large enough to hold a laptop. • Fully-stocked mini-bar including snacks. Restocked daily. • 24-hour Room Service • Premium liquor bottles • Hot and cold water dispenser • Vanity Mirror • Hair Dryer • Shower • Iron and ironing board • Individual Air Conditioning control • Bathrobes and slippers
Maximum Capacity	3 adults or 2 adults & 2 children.

V. COMMON FACILITIES FOR ALL GUESTS AT THE 3 SECTIONS:

- 8 Restaurants, 6 of them specialty restaurants for à-la-carte dining:

Restaurants	Type	Service
“La Laguna”	International Buffet	Breakfast: 07:00-11:00 hrs Lunch: 12:30-16:00 hrs Dinner: 18:00-23:00 hrs
“La Toscana”	Italian Buffet	Breakfast: 07:00-11:00 hrs Lunch: 12:30-16:00 hrs
“Las Máscaras”	Mexican Buffet (seasonal)	Dinner: 18:00-23:00 hrs
“La Riviera”	Mediterranean, à la carte.	Dinner 17:30-23:00 hrs
“Fogo do Brazil”	Meat restaurant specialized in Brazilian Rodizio, à la carte***	Dinner 17:30-23:00 hrs
“El Templo” ***	Japanese Teppanyaki***	Dinner*** 17:30-23:00 hrs
“Los Lirios”	Steakhouse and fishclub, a la carte	Dinner 17:30-23:00 hrs
“La Toscana”	Italian specialties, à la carte	Dinner 17:30-23:00 hrs
“Salvia”	Vegan Gourmet, a la carte	Dinner 17:30-23:00 hrs

***Reservations required.

Dress code: Casual attire. Casual elegance in the evening: dress shorts are allowed. No swim wear, tops or bare feet allowed in the restaurants.

Bars & Snacks	Type	Service
Lobby Bar “L’Elefant”	Cocktail & Lobby bar	07:00 – 24:00 hrs
Sports Bar “El Manglar”	Sports Bar	10:00 – 24:00 hrs
Snack Bar “El Nido”	Snack Bar	Non alcoholic drinks and beer 24 hrs Snacks 10:30 a.m. – 07:00 a.m.
Chill-out “El Mapache”	Chill-out	18:00 – 24:00 hrs
La Tortuga	Pool Bar	10:30 – 18:00 hrs
2 Pool Bars “Sirena” and “Iguana”	Poolside bars	10:30 – 18:00 hrs
Theatre Bar	Theatre bar	16:00 – 23:00 hrs
Beach Bar	Beach Bar	10:30 – 18:00 hrs
Los Lirios	Disco bar (18+)	23:00-02:00 hrs

“ALL INCLUSIVE” FOR ALL GUESTS AT THE 3 SECTIONS:

- All **meals** included every day: Buffet Breakfast, Buffet Lunch, Buffet or à la carte Dinner. 24 hours all inclusive.
- Unlimited domestic **drinks**: beer, soft drinks, house wine and domestic & international cocktails including disco (18+) 24 hours within the Resort
- Hotel **Taxes** and service charges
- Free WiFi in designated public areas of the hotel; in the following room sections: Royal Elite, Select Club and Signature Eco.
- 1 **Tennis Court** with unlimited day and night use within schedule of operation (reservation required). Includes equipment (balls & rackets), proper attire and court shoes required. 1 multi-use court.
- **Water sports**: Boogie board, Sailing (insurance fee applies, lessons not included) & Kayaking (subject to ocean conditions). Snorkeling gear (1 hour per day) and introductory Scuba Diving lesson in pool (once per stay).
- **Gym**: free use of fitness equipment, sauna, steam room & Jacuzzi (18 + years).
- Daily **activities program** with our sports and entertainment team: darts, dancing courses, billiards, football, zumba, beach activities, pool games, water aerobics, water polo, beach volleyball and water volleyball...
- **3 Pools**: 1 Exclusive for Select Club Adults Only 18+ Guests, 1 Chill Out Pool, 1 Activities Pool with separate children area.
- Splashing **Water Park** for the whole family with 29 fun water slides and games surrounded by water spouts (height restrictions apply).
- **Kids Club** from 10:00 am to 10:00 pm with fully supervised activities program such as: children's pool, games and arts & crafts and mini disco, for children 4 – 12 years old.
- **Baby Club** for infants ages 2-3 years from 10 am to 1 pm and 3 to 6 pm
- **Teens Activities** for 13 to 17 years old with assistance of our animation and sports team. Music, pool tables, table tennis, foosball (table football), beach soccer, etc.
- **Nightly entertainment** at the theatre: Shows, live music and theme nights, movies,...
- Trendy **Disco Bar** with music from 11pm to 2 am (18+ years).

XCALACOCO EXPERIENCE

www.xcalacocoexperience.com

Sandos Caracol Eco Resort is proud to offer the **Xcalacoco [ishka'la'ko'ko] Experience**, a unique interactive program that allows guests to discover the **Mayan culture** on distinctive natural surroundings. At Sandos Caracol Eco Resort, Xcalacoco is a way of being, living and thinking. Weekly activities program include daily **eco tours** focused on a different topic each day, **nature trails** that allow guests explore the Mayan jungle, morning jog in the jungle, and meditation sessions on the beach. Witness **Mayan representative ceremonies** and transport to yesteryear with a tale as old as time. Visit a Mayan herb garden, plant indigenous plant species significant to the Mayan culture, and participate in natural treatments and ancient rituals at the Spa. Through adventures in nature and environmental activities, we encourage all of our guests to **reconnect with nature**, respect the planet and engage in **ecologically sustainable** practices.

Xcalacoco Events

- Participate in these fantastic celebrations of the Mayan people. Allow yourself to be carried away by the sound, the smell and the movements of ancient rituals that will transport your spirit to a mystic time in the Mayan culture:
 - The Arrival on the Beach
 - Offering in the Cenote
 - The Fire of Life
 - Kukulcan

Adventure Activities

- **Bike Path:** This route is designed to familiarize our guests with our property's abundant natural attractions. You can choose the path that is best suited to your physical capacity. This circuit consists of three sections that will carry you through the jungle.
- **Underground Spring Route:** This path winds through the jungle among a series of natural underground springs that are located within the property. You'll enjoy learning how these bodies of underground water, which are characteristic of and unique to the region, have developed into a complex system over the past several hundred years.
- **Mangrove Path:** Explore, discover, and enjoy one of the most important habitats the coastal zones of the Mexican Caribbean.
- **Romantic boat ride:** Experience a relaxed boat ride through a winding natural river that allows you to come in contact with a diverse array of native plants and animals (reservation required, couples only).

Nature Activities

- **Deer Encounter:** Quietly arrive at the grounds and admire these white-tailed deer. Observe them interacting with other species and take unique pictures.
- **Discover the Mayan Jungle:** Whether morning, afternoon or night, stay alert and we're certain that you'll observe some of the wildlife present at our hotel. We have more than 60 species of mammals, birds, reptiles, amphibians and crustaceans.
- **Turtle Lagoon:** Enjoy observing several species of freshwater turtles in this natural body of water. Don't miss the chance to take some photos when they come to the surface to sunbath on the rocks and logs within the lagoon
- **Iguanas:** You can admire an infinite number of iguanas from the region throughout the Sandos Caracol complex. You'll have the chance to view these prehistoric examples of jungle wildlife at close range and take pictures to remember your experience.
- **Mangrove Crabs:** These peculiar inhabitants of the mangroves will surprise you with their bright colors, strange walk and unique characteristics. Due to their reproductive cycles, you are most likely to see them between May and September.
- **Plant a Tree:** We support the protection and conservation of Mexican forest in the state of Quintana Roo. Be part of this important program.

Flora and Fauna

- **Eco Club Nursery:** Visit our nursery and get to know all the native plants of the region. If you wish to participate in our program of plant propagation, you can help us plant much more than just a tree.
- **Mangroves:** All throughout our complex you'll have the opportunity to encounter and admire this surprising natural habitat that serves as a refuge for a large number of wildlife species.
- **Organic Garden:** In this space you can learn some vegetable growing techniques to try out at your own home. Promote sustainability by sharing your knowledge—and your organic produce—with your neighbors.

Eco Education

- **Eco-Tour:** Take a remarkable walk around our natural areas. Our guides will help you observe the extraordinary details that only the Maya jungle offers, like our underground springs, wildlife, and beautiful flowers characteristic of this region.
- **Eco-Tour Kids:** Our Kids Club staff has a surprise for your children. In this area specially prepared for little ones, we'll teach them to respectfully interact with the environment.
- **Eco-Tips:** Throughout our resort you will find ecological suggestions that will help you lead a more sustainable lifestyle and that will allow you to save money while caring for the environment.
- **Carbon Footprint:** During eco-talks and through clear examples in our hotel you'll learn how, at Sandos Caracol, we are supporting the environment by saving energy and generating less carbon dioxide emissions (CO2). For example, you can enjoy the hot water in our ecological rooms with a clear conscience, because all of our water is heated without contaminating the environment. With diverse, innovative projects we have succeeded in reducing our CO2 emissions by up to 70 percent.

AND UP TO 40 ACTIVITIES, including 4 major yearly events to celebrate the equinox, the solstice and the Day of the Dead

OPTIONAL ACTIVITIES: (Extra charges apply)

- Arts & Crafts
- Baby Sitting Service
- Spa: Massages, body treatments, beauty salon, Temazcal (18+ yrs)
- Golf : 18 hole course designed by Nick Price inside the residential complex of Grand Coral (right next to the hotel)
- Scuba diving & reef snorkeling trips
- Sight Seeing Tours (Coba, Chichen-Itza, Tulum, Xcaret, Xel-Ha etc)
- Car Rental
- Romantic Dinners on the Beach
- A la carte wines
- ATM machine & money exchange
- Photo Shop
- Medical Service
- Laundry Service
- Wedding services